

# Bizz Internet & Explore - Selection Criteria

belgacom

together with



Belgacom  
**Bizz**  
Internet  
Favorite

Belgacom  
**Bizz**  
Internet  
intense

Belgacom  
**Bizz Pro**

Belgacom  
**Bizz Pro**  
extended

Explore  
Small  
office

Explore  
Office

PC's	2	4	10	20	Unlim.	Unlim.
Pricing	40€	50€	86,70€	143,70€	166€	216€
Installation fee	15,70/81,82€	15,70/81,82€	275€	275€	627€	627€
VPN	No	No	No	No	Yes	Yes
IP Fix	No	No	Yes	Yes	Yes	Yes
Repair Help Desk	15H/5D	15H/5D	24H/7D	24H/7D	24H/7D	24H/7D
Repair Delay	8H	8H	8H	8H	7H	7H
Proactivity	No	No	No	No	Yes 50% repair solved before customer call	Yes
Device	Sagem	Sagem	Thomson	Thomson	Cisco	Cisco
Security	PC Security	PC Security	Soft firewall	Soft firewall	Fortinet	Fortinet
Services	IT Assistent	IT Assistent	Business Outlook	Business Outlook	IP Pack, Qos Data & Voice, Teleworking	
Speed Down/Up	25M/3,5M	30M/4,5M	30M/5M	30M/6M	20M/1M	30M/6M
Bandw. Guaranty	No	No	No	No	Yes (1MB/128K)	Yes (5MB/512K)